

FAQ's

Q: What time does the event start?

A: Registration and breakfast at <u>The Grand Villa Casino</u>, <u>Hotel & Conference Centre</u> opens at **8AM-9:30AM on August 25th**. Your breakfast includes coffee, juice, tea, eggs, bacon, hash browns, pastries and fruit. You and your passenger must show valid ID and sign a waiver before the ride departs.

Q: What if I don't want to camp overnight?

A: Select the BYOT package and come along for the ride! Enjoy breakfast, refreshments at Chances Squamish, lunch at Rise & Shine Retreat and stay until you're ready to leave and head back home or book a room at The Pemberton Valley Lodge.

Q: I've signed up for the Tent Valet or VIP Yurt. When do I drop off/pick up my stuff and how much can I pack?

A: The Tent Valet is operated by a team of volunteers that will be available for you to drop off your gear at **The Grand Villa Casino**, **Hotel and Conference Centre** from 4PM-7PM on Friday, August 24th and 8AM-9AM on August 25th. Your gear will be available for pick up on August 26th from 3PM-6PM at **The Grand Villa Casino**, **Hotel and Conference Centre**. Each rider with a Tent Valet or VIP Yurt pass is permitted 1 medium sized duffle bag or equivalent and 1 tent bag.

Q: Is this an all ages event?

A: This event is 19+. 2 pieces of valid ID may be required for entry to **The Grand Villa Casino Hotel** and **Conference Centre** and the Beer Garden.

Q: What if I want a passenger on the back of my bike?

A: Please add a passenger ticket to your order. A passenger ticket includes continental breakfast, light refreshments, lunch, live performances and camping. This excludes VIP Yurts.

Q: What happens on Sunday, August 26th?

A: Enjoy a coffee before packing up and checking out of Rise & Shine Retreat. Some riders may wish to continue on an unguided ride on the Duffy Lake Loop and others will opt to ride back down the Sea to Sky at their own pace.

Q: Because this is a charity event will I receive a tax receipt?

A: As per CRA guidelines, Music Heals Charitable Foundation cannot issue a charitable tax receipt for event tickets. To make a separate charitable donation that qualifies for a tax receipt please click here.

Q: I want to learn more about becoming a sponsor for this event!

A: Please email taryn@musicheals.ca

If you have questions or concerns about 2018's Music Therapy Ride please contact us at info@musicheals.ca